Anti-Virus Details

Window's built-in Anti-Virus protection (Windows Defender or Microsoft Security Essentials) or other blacklisting Anti-Virus programs will not interfere with the installation or execution of FarmFact software.

However, allowlisting / whitelisting Anti-Virus programs are designed to allow only programs (apps) to run if the user has provided permissions as required by the allowlisting / whitelisting Anti-Virus program.

Some 3rd party allowlisting Anti-Virus software (such as McAfee, Avast, AVG and Webroot) will intercept the installation download and quarantine FarmFact executable files rendering the program inoperable.

If a 3rd party allowlisting / whitelisting Anti-Virus program is installed, the following procedures must be followed before the download and installation of FarmFact is initiated.

Step One: (Does not pertain to Windows Defender or Microsoft Security Essentials)

Before proceeding with the FarmFact download, the allowlisting Anti-Virus program must be **temporarily disabled**. Follow the vendors instruction on how to disable.
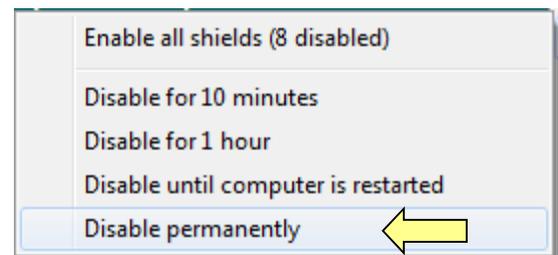
Hint:
Right click the Anti-Virus icon in the lower right tray, find 'Disable permanently', and select. After FarmFact software is installed and permissions established, use the same process to "(Re)Enable" the Anti-Virus protection.

Step Two:

Download and complete the installation of FarmFact.

Step Three: (Does not pertain to Windows Defender or Microsoft Security Essentials)

The FarmFact installation folder must be excluded from scanning by the allowlisting Anti-Virus program.

Open the Anti-Virus program and navigate to the excluded from scanning 'Exceptions' area.

Select the FarmFact installation folder as shown below and set as an 'exception' (excluded) from scanning.

"C:\FarmFact"
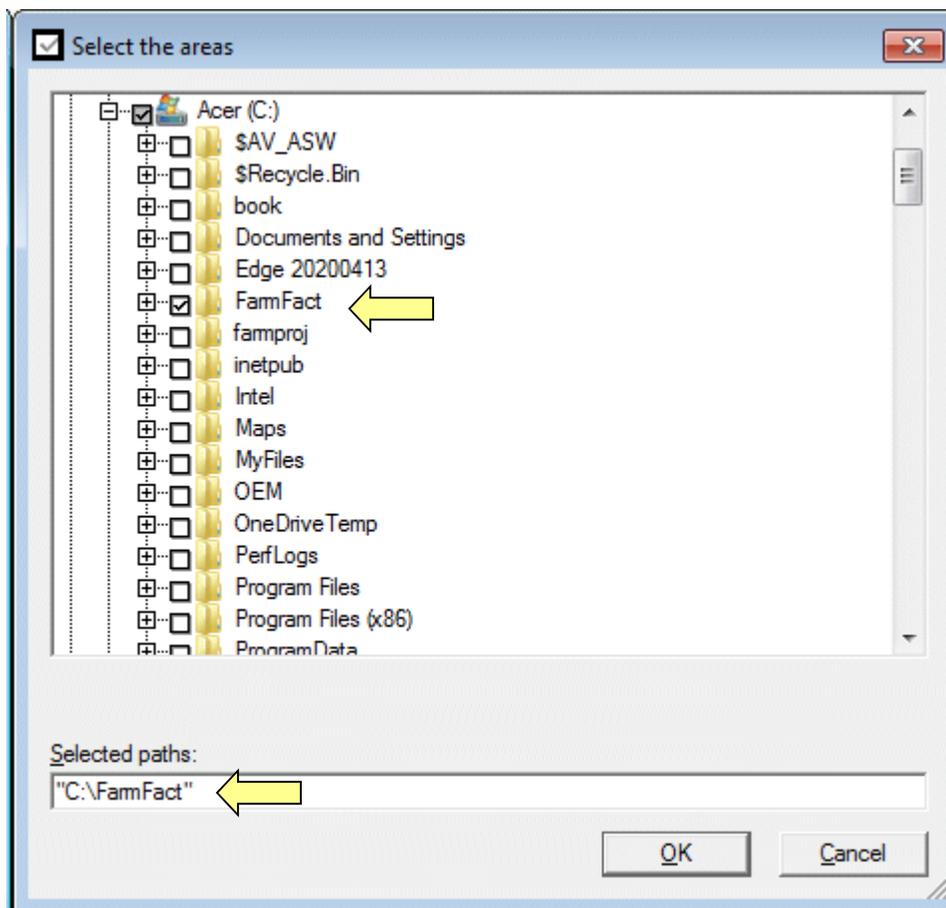
Step Four: (Does not pertain to Windows Defender or Microsoft Security Essentials)

FarmFact executable files '.exe' must be allowlisted by the Anti-Virus program.

Open the Anti-Virus program and navigate to the 'App permissions' area.

Select the FarmFact installation folder as shown below and add the two exe(s) to the App permissions allowlist.

"C:\FarmFact\Farm_36"
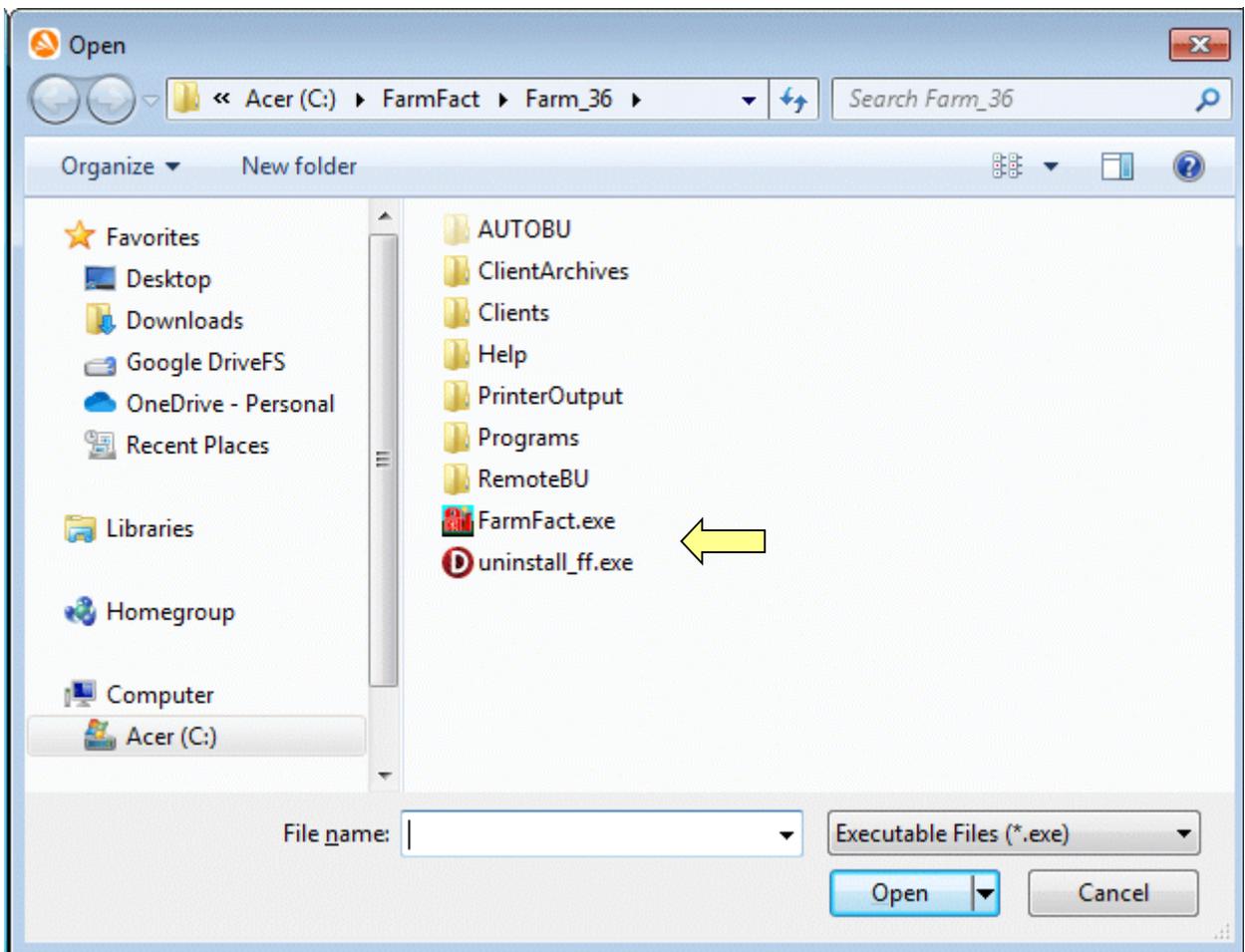
Navigate to the next folder down (FarmFact\Programs) and add the eight exe(s) to the App permissions allowlist.

"C:\FarmFact\Farm_36\Programs"
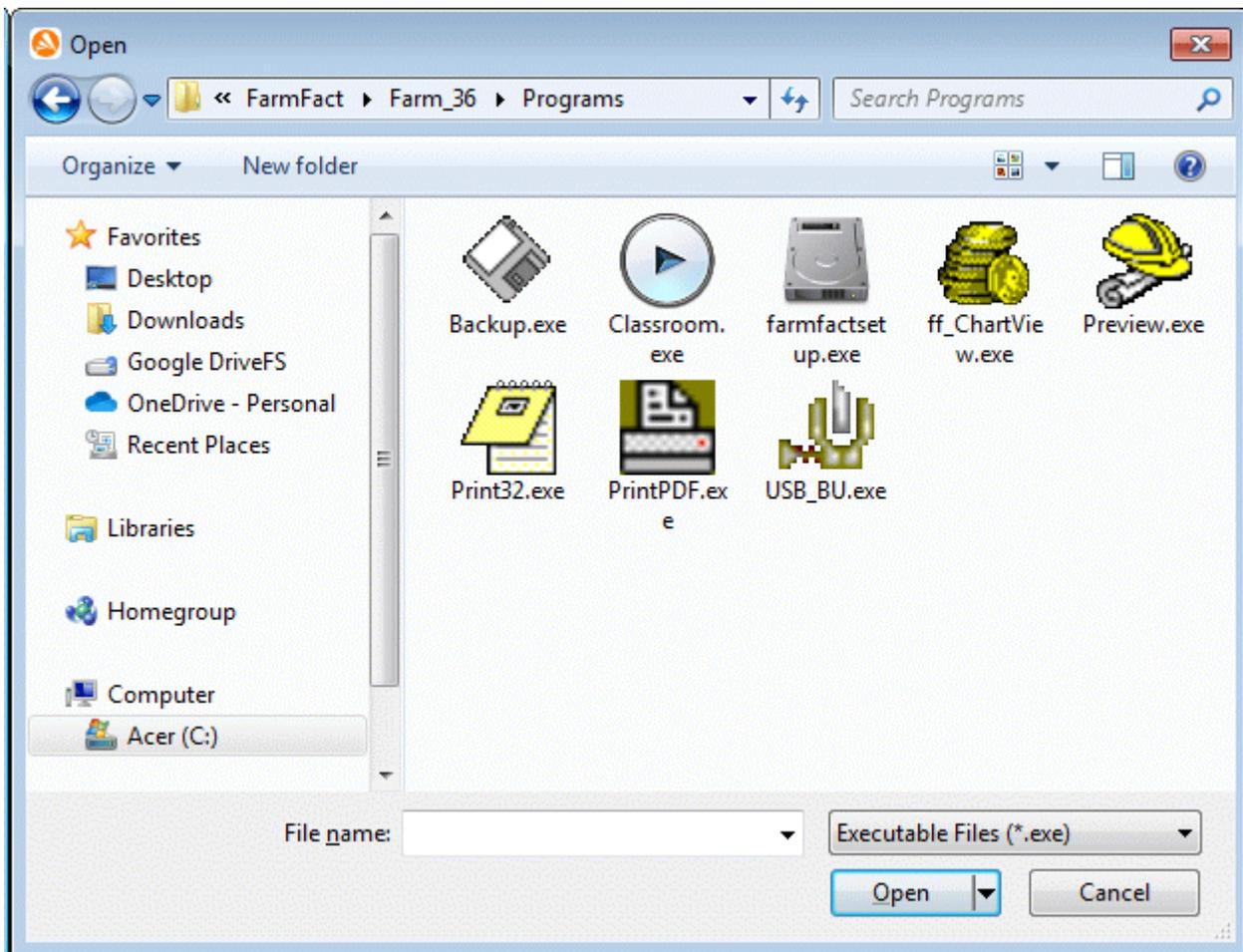
Allowlisting is now complete:

Following the instruction listed in step one to "(Re)Enable" the allowlisting Anti-Virus protection

For future FarmFact updates:

To Install any FarmFact program patch or update, the allowlisting Anti-Virus program must again be 'Disabled' before download and installation. Some (but not all) allowlisting Anti-Virus programs may require Step Four to be complete again even though the updated .exe files have the same name.